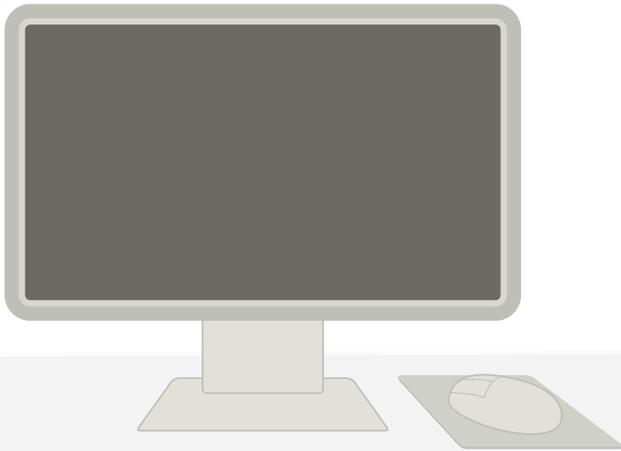# COMPUTER ACCESS & RESOURCES

52%
OF ALL CENTERS OFFER COMPUTER RESOURCES

3,800+
PEOPLE SERVED EVERY MONTH

Many centers reported computer usage remains lower than previous years due to ongoing Covid impacts.

TOP 3 USES

1
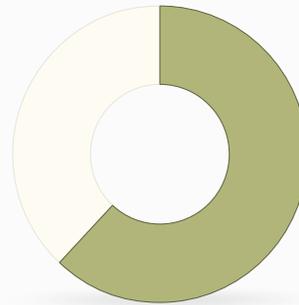Job search, resume work, or other career uses

2
School work, research, or other education uses

3
Keeping in touch with family and friends

INCREASED DEMAND

62%
OF CENTERS WITH COMPUTER RESOURCES HAVE SEEN **STEADY OR INCREASED DEMAND** FOR THESE RESOURCES SINCE REOPENING AFTER COVID

KEY COMPUTER-RELATED CHALLENGES FACED BY CENTERS

TOP 3 OBSTACLES TO PROVIDING COMPUTER RESOURCES
Among all responding centers (n=164)

1
Staff lacks time to oversee computer resources

2
Financial cost

3
Lack of physical space for equipment

TOP 3 OBSTACLES TO MAKING BEST USE OF EXISTING COMPUTER RESOURCES
Among responding centers with computer resources (n=97)

1
Limited staff/volunteer availability to oversee computer resources

2
Hardware upgrades (e.g., old equipment)

3
Limited staff/volunteer expertise or training