LGBTQ CENTER PROGRAMS AND SERVICES

CENTERS OFFER MANY TYPES OF PROGRAMS AND SERVICES
% of responding centers (n=193-198) offering each type of program or service

- **96%** of centers offer programs or services online
- **96%** of centers offer program/service access measures like captions, interpreters, or large print materials
- **89%** of centers offer programs or services in languages other than English
- **81%** of centers offer cultural competency trainings about LGBTQ people and issues
- **80%** of centers offer programs or services in languages other than English

**INFORMATIONAL & EDUCATIONAL**
- such as:
  - Referrals to local LGBTQ-friendly businesses
  - GSA or educator outreach
  - Employment and career services (e.g., resume building, job training, job fairs)
  - Speakers’ bureaus
  - Financial literacy/planning training
  - Computer literacy training
  - GED and/or continuing education

**SOCIAL, RECREATIONAL, & COMMUNITY**
- such as:
  - Social parties or dances
  - Transgender and gender-diverse people’s social group
  - Youth drop-in center, hours, or social group
  - Game clubs
  - Exercise classes, yoga, or outdoor recreation
  - Mentoring program
  - Religious/spiritual services
  - Intergenerational social group

**ARTS & CULTURE**
- such as:
  - LGBTQ library
  - Film festivals or screenings
  - Art gallery or display space
  - Book clubs
  - Theater or dance groups
  - Choral or instrumental groups
  - Performance events or open mic nights
  - Arts and crafts club or workshops

**BASIC NEEDS**
- such as:
  - Food programs (e.g., pantry, hot meals, meal delivery)
  - Clothing swap or closet
  - Social work assistance
  - Direct cash assistance
  - Emergency, transitional, or long-term housing
  - Reentry support for formerly incarcerated people

**LEGAL**
- such as:
  - LGBTQ-friendly legal referrals
  - Legal aid clinic or workshops
  - Hate crimes reporting
  - Legal document preparation
  - Immigration support/assistance
  - Representing LGBTQ people who have been discriminated against

CENTERS WORK TO MAKE THEIR PROGRAMS ACCESSIBLE
% of responding centers (n=193-198)

- **88%** of centers offer programs or services online
- **75%** of centers offer program/service access measures like captions, interpreters, or large print materials
- **49%** of centers offer programs or services in languages other than English
- **89%** of centers organize or co-organize local Pride events

89% OF CENTERS offer cultural competency trainings about LGBTQ people and issues

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